

Care Concern Regional LLP

# Haling Park Care Home

## Inspection report

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Date of inspection visit:  
08 March 2022

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Haling Park Care Home provides residential, nursing and dementia care and accommodation for up to 62 older people. It also offers respite care. At the time of our inspection there were 60 people living at the service. The home is spread over three floors and is situated within a quiet residential area of South Croydon.

We found the following examples of good practice.

Clear and robust procedures were in place for all visitors to the service including healthcare professionals. Checks included a confirmed negative lateral flow test result and proof of vaccination against COVID-19.

The service supported visitors to the home and this included essential care givers. The service had adapted areas around the home to accommodate visits from friends and relatives while reducing the risk of infection. For example, a fully screened meeting room allowed people to meet their loved ones safely.

All staff had received training to help them keep people safe from the risk of COVID-19. The service worked closely with the local authority and local health authorities to make sure procedures and government guidance were followed.

The service was clean and fresh, regular cleaning and checks were carried out throughout the day and the registered manager carried out audits and checks to make sure good practice continued.

Staff took time to explain to people why they may need to isolate in their rooms or remain distanced from others when they needed to and risk assessments were in place to make sure this was managed in a safe way.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Haling Park Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 8 March 2022 and was announced. We gave the service two days' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

### Visiting in care homes

- The registered manager encouraged visits from people's families and friends when it was safe to do so and they confirmed they were following the current government guidance. There was a process to identify and support essential care givers. Visitors arriving at the home were screened, provided with PPE and asked to show evidence of testing.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.